



Fun | Friends | Football
Where Football Meets Friendship
Footy Friends United Ltd

www.footyfriendsunited.co.uk | info@footyfriendsunited.co.uk

Privacy Policy

1) Introduction & who we are

Footy Friends United Ltd (“we”, “us” or “our”) is a football coaching business for children. We provide football sessions where children can enjoy the game, develop skills and build friendships. We are the data controller for the personal information we collect and use in connection with our services. We process personal information in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018, and we are registered with the Information Commissioner’s Office (ICO).

This policy explains what personal information we collect, why we use it, how we keep it secure and the rights available to you. It applies to children who attend our sessions and to their parents or guardians.

If you have a question about this policy or how we use personal information, contact us at info@footyfriendsunited.co.uk.

2) The data we collect & why

We may collect a child’s name and age; a parent’s or guardian’s name and contact details; booking and attendance information; emergency contact details; and relevant medical, accessibility or support information provided to us. We collect information directly from parents or guardians when they make an enquiry, book a place, complete a form or contact us.

We use this information to:

- manage enquiries, bookings, payments and attendance;
- deliver our football sessions and communicate changes or important updates;
- support the safety, welfare and individual needs of children;
- respond to emergencies and safeguarding concerns; and
- meet our legal, regulatory and record-keeping responsibilities.

We only use personal information where we have a valid reason to do so. Depending on the circumstances, this may be to provide the service requested, comply with a legal obligation,

protect someone's vital interests, pursue our legitimate interests in running safe and effective sessions, or act with consent. Where we rely on consent, it may be withdrawn at any time.

We do not sell personal information. We may share it only where necessary with trusted service providers acting on our instructions, emergency services, safeguarding bodies, insurers, professional advisers or public authorities where the law permits or requires this. We limit any sharing to what is necessary.

3) Data storage & your rights

We take reasonable organisational and technical measures to protect personal information against loss, misuse, unauthorised access, alteration or disclosure. Access is limited to people who need the information for their role.

We keep personal information only for as long as it is needed for the purpose for which it was collected, including any legal, safeguarding, insurance or accounting requirements. When it is no longer required, we securely delete or anonymise it.

Under UK GDPR, you have the right to ask whether we hold or use your personal information and to request a copy of it. This is known as a subject access request. You may also have the right to ask us to correct inaccurate or incomplete information, delete information, restrict or object to certain uses, or transfer information. You may withdraw consent at any time where consent is the basis for our use. These rights may be subject to legal limits.

To make a subject access request, exercise another right or raise a concern, email info@footyfriendsunited.co.uk. Before releasing personal information—particularly information about a child—we may ask for reasonable evidence to confirm the requester's identity and authority to act for the child. We will request only what is necessary and will handle any evidence securely. We normally respond without undue delay and within one month. You can also complain to the Information Commissioner's Office if you are unhappy with how we have handled your personal information.