



Fun | Friends | Football

Where Football Meets Friendship

Footy Friends United Ltd

www.footyfriendsunited.co.uk | info@footyfriendsunited.co.uk

Terms & Conditions

Booking & Payment

A parent or guardian must complete and submit the booking and consent form before the child attends their first session. A booking is not complete, and a place is not confirmed, until the required form and payment have been received.

All sessions must be booked in advance, and payment is required to secure a child's place.

New players may attend their first two Footy Friends sessions for £5 in total. This introductory offer provides a 2-session trial block covering two consecutive weekly sessions starting from your chosen booking date. Missed trial slots cannot be rolled over.

After the two introductory sessions, continued attendance requires a manual subscription to our monthly membership costing £30 per month. This fee is calculated as a flat, year-round calendar average based on our overall annual operational schedule. Fees remain identical regardless of active weeks in the month or scheduled facility closures, such as our standard winter breaks over Christmas and New Year. Membership includes one coach-led, one-hour football session each week, focused on developing skills, confidence, teamwork and enjoyment in an age-appropriate setting.

The monthly membership fee is payable in advance and reserves the member's place within the weekly programme. Fees remain payable regardless of attendance, except where Footy Friends United Ltd cancels a session or confirms otherwise in writing.

Cancellations (by parent/guardian)

If a child is unable to attend, the parent or guardian should notify Footy Friends United Ltd as soon as possible and no later than 24 hours before the scheduled start time. Notice should be provided using the usual booking or contact channel.

Membership fees and session payments are generally non-refundable. Where sufficient notice is given, we may offer a credit or alternative session at our discretion, subject to availability and the individual circumstances.

Missed Sessions

No refund, credit or reduction in the monthly membership fee will normally be provided where a child misses a session, arrives late or leaves early. We encourage parents and guardians to notify us of an absence so that coaches can plan sessions safely and effectively.

Cancellations (by Footy Friends United Ltd)

We may cancel, postpone or relocate a session where this is reasonably necessary because of severe weather, venue availability, coach illness, safety concerns or other circumstances beyond our control. Membership fees and session payments are generally non-refundable. Because our spaces operate under strict group capacity limits to protect coaching ratios, missed sessions cannot be refunded, credited, or rolled over to future weeks under any circumstances.

Health & Safety

The booking and consent form must contain honest, accurate and complete information about the child, including medical conditions, allergies, injuries, medication, emergency contacts, additional support needs and any other matter that may affect safe participation. Parents and guardians must not withhold relevant information and must notify Footy Friends United Ltd promptly if any details change. This information enables coaches to assess needs, plan appropriate support and respond effectively in an emergency.

Football is a physical activity and carries an inherent risk of minor injury. Children should attend in suitable clothing and footwear, bring any required personal medication and follow all coaching and safety instructions. Footy Friends United Ltd will take reasonable care in delivering sessions but cannot eliminate every risk associated with participation.

Parent & Guardian Attendance

Parents and guardians are encouraged to remain at the venue and watch sessions. Depending on the child's age, confidence, individual needs and the venue's arrangements, Footy Friends United Ltd may require a responsible adult to remain present throughout the session. The booking and consent form must identify the adult responsible for collection and record any authorised collection arrangements. Children must be collected promptly at the end of the session.

Behaviour

We are committed to providing a welcoming, inclusive and positive environment in which every child can learn, participate and enjoy football. Players are expected to listen to coaches, treat others with respect, use suitable language and behave in a safe and considerate manner. Where behaviour is disruptive, unsafe, discriminatory or repeatedly contrary to coaching instructions, we may speak with the child and parent or guardian, require the child to sit out an activity, or ask for the child to be collected. Serious or persistent concerns may result in suspension or termination of membership without a refund for the affected period.

Photography & Media

Photographs and videos may occasionally be taken during sessions to celebrate children's participation and promote Footy Friends United Ltd. They will only be shared on our website, social media channels or other online promotional materials where a parent or guardian has given clear, express permission on the booking and consent form.

Photography and media consent is voluntary, is not a condition of participation and may be withdrawn for future use at any time by contacting us in writing. Withholding or withdrawing consent will not affect a child's place. Parents and guardians must not photograph or record other children without the appropriate permission.

Changes to Sessions

We may make reasonable changes to session times, venues, coaches, age groupings or session structure to maintain safety, quality and effective delivery. We will communicate material changes as early as reasonably possible. Where a significant long-term change directly affects a member, the parent or guardian may contact us to discuss available options.

Consent, Terms & Privacy

Before submitting a booking, the parent or guardian must confirm on the booking and consent form that they have read and accepted these Terms & Conditions and have read the Footy Friends United Ltd Privacy Policy. The form must clearly separate these required acknowledgements from the optional space used to annotate or expressly grant photography and media permission. By submitting the form, the parent or guardian confirms that they have parental responsibility or appropriate authority to provide the information and permissions given, and that all details supplied are accurate and complete to the best of their knowledge.